

# Leverage in-network services to meet the needs of our patients

Delineate the services available through Post Acute Network in the Skilled Nursing Care Facility

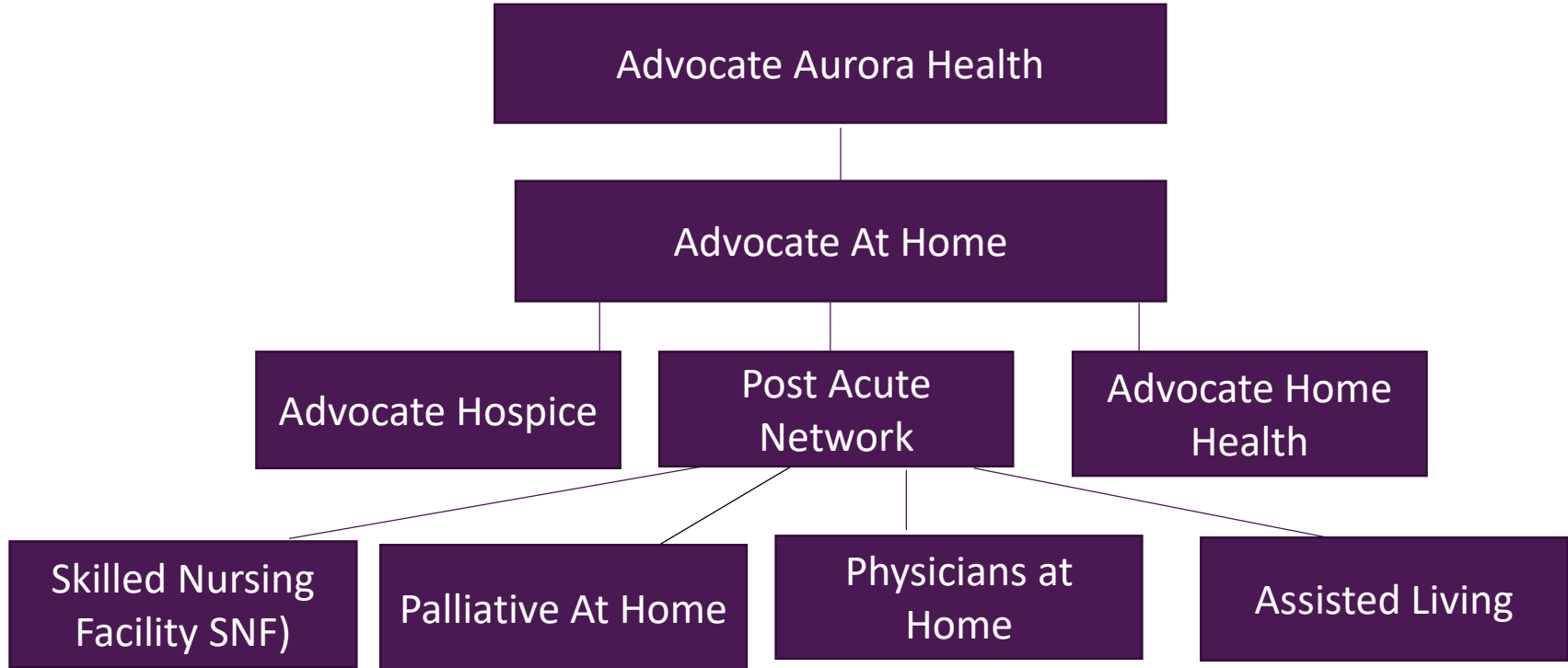


12/3/2020 Mansi Patel, MSN,RN, APRN-FPA, ACNP-BC,CCRN

# Care Coordination Value Statement

By coordinating care within the enterprise, we are ensuring an enhanced consumer experience that contributes to better health outcomes and helps people live well.

# Organization



# Post Acute Network (PAN) Skilled Nursing Facility (SNF) Care Program Success

- CMS has taken notice and has singled out the Advocate SNF Care Program as a national model for achieving goals of improved care and reduced cost.
- Medicare Shared Savings Program (MSSP) in Advocate's Accountable Care Organization (ACO) system
- 2018: \$61 million
- 2019: \$85.7 million

# PAN SNF Program Model and Objectives



Partnership between Advocate Aurora Hospitals/Team and the SNF.

Improving quality care and outcomes by

- Decreasing re admissions back to hospital
- Transitioning patients to next level of service at the right time
- ACP/GOC conversations
- Leveraging in network services upon discharge

Team of Advanced Practice Clinician's (APC), Physician's and Program Managers assigned to the PAN facility to oversee the short-term care of The Advocate Aurora patients.



# Qualifying factors for SNF

## Rehabilitation:

- Limitation of functional status requiring rehabilitation to return to previous level of function
- Post Operative Care

## Medical:

- IV Abx
- Exacerbation of chronic condition: ex: COPD, CHF
- Post Operative Care
- Conditions that need resumption of outpatient care but not ready before DC from hospital
- Wound care
- Complex Respiratory Care: Ventilator and Tracheostomy

# How to refer to PAN SNF

- Hospital with or without 3 qualifying midnight stay for Medicare patients/ 3 day Waiver
- Within 30 days DC from SNF with an order from PCP with qualifying diagnosis
- Outpatient PCP referrals from home with qualifying documentation and diagnosis
- ED to SNF: Full Risk/Medicare Advantage population
- Bundle Patients due to risk
- Authorization needed for insurance patients

# Case Study



82-year-old male who lives alone at home

Past Medical History: COPD on home oxygen 2 L, chronic systolic heart failure, lumbar spinal stenosis, diabetes type 2 without long-term use of insulin, CKD stage III, atrial fibrillation on long-term coumadin use, hypertension, fall while getting his mail on the driveway



4 day stay: Dx: L hip fracture and s/p ORIF

PO Diabetic meds held and started on Insulin

AKI on CKD III: Nephrotoxic meds held: Diuretics and DM meds

Anemia: s/p 1-unit PRBC

COPD exacerbation: increased oxygen to 4L NC



Admitted to SNF for rehabilitation and ongoing medical management



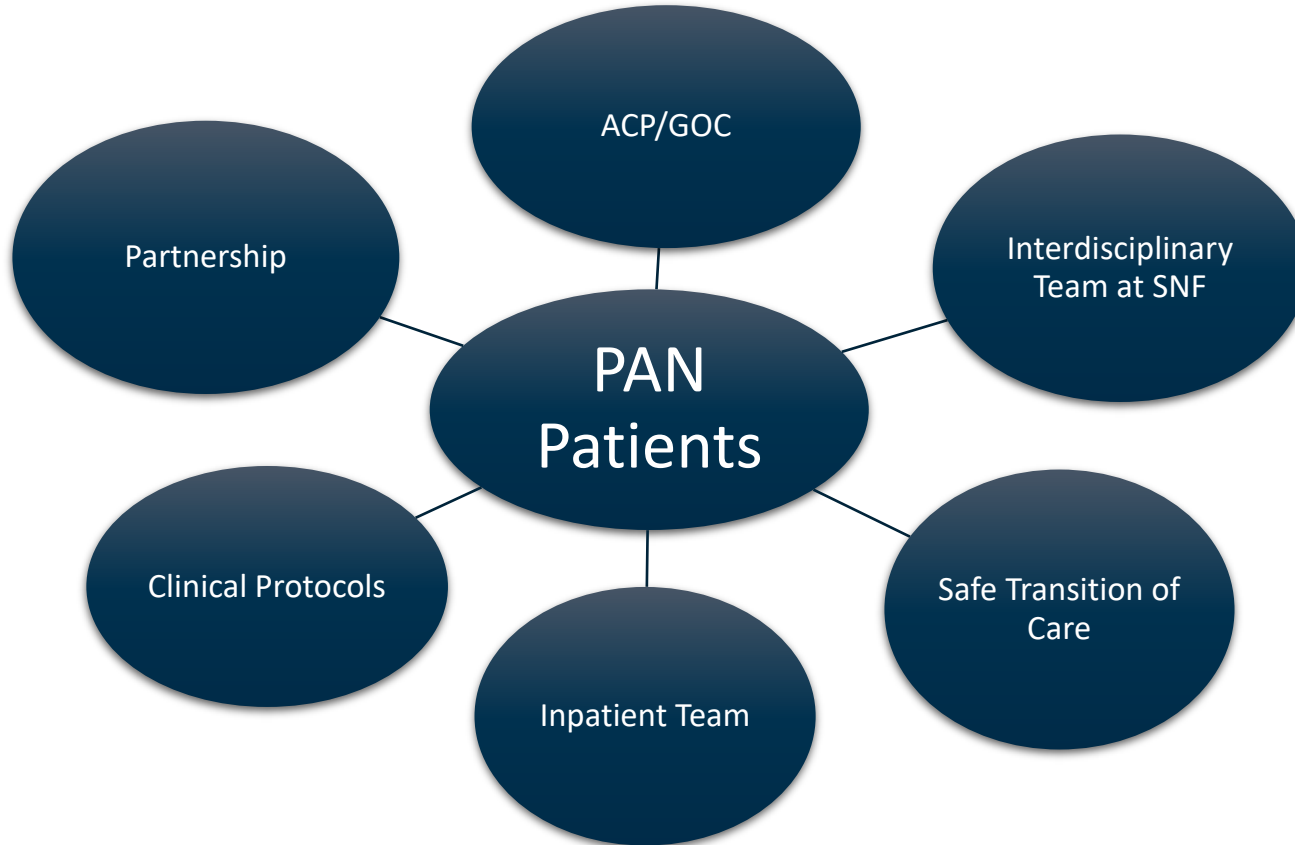
# SNF Management

*Multiple comorbidities requires correct SNF placement*

## *Case Study Specific:*

- *CHF: Daily weights and assessment of exacerbation.*
- *DM: Transition back to home medications while monitoring AKI/CKD III*
- *CKD stage III: Frequent lab monitoring*
- *COPD: RT need and possible pulmonary*
- *A- Fib: Chronic Coumadin/INR management*
- *S/P ORIF and on Pain management: Risk of constipation/SBO with narcotic use/infection*

# PAN Standard of Care



# COVID SNF Plan of Care

- Implementation of video visits
- Deployment of staff within PAN programs
- Home Hospital/Recovery at Home Program
- Evidence based treatment plan at SNF to reduce hospital burden
  - Testing as mandated by IDPH
  - Treatment protocol which includes: Labs, Diagnostic Imaging, early interventions based on signs and symptoms
  - Isolation protocol
  - PPE
- ACP/GOC conversation

# PAN Summary

- PAN admission for rehab and medical purpose
- PAN partnership with SNF's
- PAN providers oversee care of AAH patients
- PAN utilizes evidence-based standards of care practices
- PAN Transition of care to in network services upon discharge to next level of service
- PAN SNF COVID Plan of Care

# Skilled Nursing Facility Care Program



## Helping you recover

At Advocate Aurora Health, our commitment to provide you with quality care and service does not end when you leave the hospital. For patients who would benefit from care in a skilled nursing facility (SNF), we have developed a team of physicians and advanced practice registered nurses (APRNs) to visit you and guide your care on-site at select facilities.

Through this program, Advocate Aurora Health hospitals work hand in hand with SNFs to coordinate your medical care. We want to make sure that your care plan that began in the hospital continues in the SNF.

Our goals are simple: to help you get the care you need and return you to your home.

## How the program works

- Your care will be coordinated by an Advocate Aurora physician, who will work in collaboration with our APRNs.
- Your physician-APRN team at the SNF will work with you and the facility to develop and implement an individualized care plan. They will also communicate with your primary care physician.

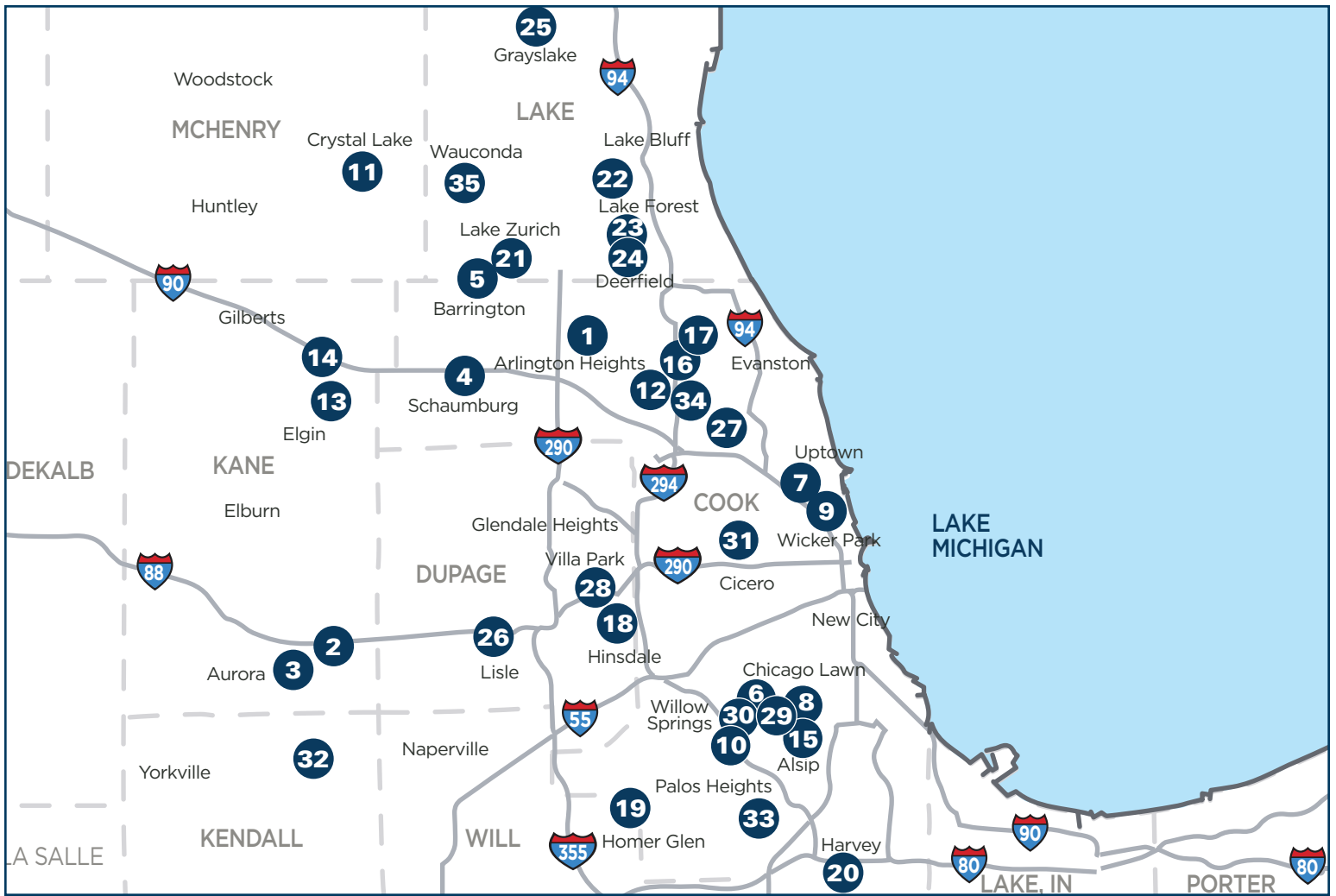
## Your physician-APRN team at the SNF will:

- Manage your day-to-day medical needs
- Assure continuity of care through communication and coordination with the facility's interdisciplinary team of physicians, nurses and therapists
- Educate you about your condition, including the medications you need and the steps needed for recovery
- Communicate with the physician who was caring for you when you were admitted to the SNF, as well as with any physicians who will care for you after your discharge

If your insurance coverage requires you to use a SNF, your social worker and/or care manager will talk to you about the sites covered by your insurance. You may be responsible for a co-payment and/or deductible depending on your insurance plan.

The Skilled Nursing Facility Care Program is one of Advocate Aurora Health's many innovative programs and services designed to provide quality, responsive care before, during and after your stay in the hospital. To learn more about our program, watch a video at [http://tiny.cc/PAN\\_SNF](http://tiny.cc/PAN_SNF).

# Illinois Post Acute Network Skilled Nursing Facilities



## Arlington Heights

- 1 Health Bridge/Transitional Care of Arlington Heights** (V)  
1200 N. Arlington Heights Rd.  
Arlington Heights, IL 60004  
847-392-9000

## Aurora

- 2 Ascension McAuley Manor**  
400 W. Sullivan Rd.  
Aurora, IL 60506  
630-859-3700
- 3 Symphony of Orchard Valley\*** (H)  
2330 W. Galena Blvd.  
Aurora, IL 60506  
630-896-4686

## Barrington

- 4 Alden Estates of Barrington\*** (V)  
1420 S. Barrington Rd.  
Barrington, IL 60010  
847-382-6664
- 5 Garlands of Barrington - Prairieview**  
3000 Garlands Lane  
Barrington, IL 60010  
847-756-3246  
(Garlands residents only)

## Burbank

- 6 Burbank Rehabilitation Center\*** (H) (V)  
5400 W. 87th St.  
Burbank, IL 60459  
708-423-1200  
**Advocate Center of Excellence for Respiratory Care**

## Chicago

- 7 Pauls House**  
3800 N. California Ave.  
Chicago, IL 60618  
773-478-4222
- 8 Symphony at 87th Street\***  
2940 W. 87th St.  
Chicago, IL 60652  
773-434-8787
- 9 Symphony of Lincoln Park\***  
1366 W. Fullerton Ave.  
Chicago, IL 60614  
773-248-9300

## Chicago Ridge

- 10 Lexington of Chicago Ridge\***  
10300 Southwest Hwy.  
Chicago Ridge, IL 60415  
708-425-1100  
**Advocate Center of Excellence for Cardiac Care**

**Crystal Lake**

- 11 The Springs at Crystal Lake Rehab Center** (H)  
1000 E. Brighton Ln.  
Crystal Lake, IL 60012  
815-477-6400

**Des Plaines**

- 12 Alden Des Plaines\*** (V)  
1221 E Golf Rd  
Des Plaines, IL 60016  
847-768-1300

**Elgin**

- 13 Avantara Elgin\***  
1950 Larkin Ave.  
Elgin, IL 60123  
847-742-7070
- 14 Avondale Estates of Elgin**  
1760 Capitol St.  
Elgin, IL 60124  
847-531-6004

**Evergreen Park**

- 15 Avantara Evergreen Park\***  
10124 S. Kedzie Ave.  
Evergreen Park, IL 60805  
708-907-7000

**Glenview**

- 16 The Abington of Glenview** (H)  
3901 Glenview Rd.  
Glenview, IL 60025  
847-729-0000
- 17 Glenview Terrace\***  
1511 Greenwood  
Glenview, IL 60025  
847-729-9090

**Hinsdale**

- 18 ManorCare Health Services - Hinsdale\*** (H)  
600 W Ogden Ave.  
Hinsdale, IL 60521  
630-325-9630

**Homer Glen**

- 19 Victorian Village**  
12525 Renaissance Cir.  
Homer Glen, IL 60491  
708-301-0800

**Homewood**

- 20 ManorCare Health Services - Homewood\*** (H)  
940 Maple Ave.  
Homewood, IL 60430  
708-799-0244

**Lake Zurich**

- 21 Lexington of Lake Zurich\***  
900 S. Rand Rd.  
Lake Zurich, IL 60047  
847-726-1200

**Libertyville**

- 22 ManorCare Health Services - Libertyville\*** (H)  
1500 S. Milwaukee Ave.  
Libertyville, IL 60048  
847-816-3200

**Lincolnshire**

- 23 Radford Green at Sedgebrook**  
800 Audubon Way  
Lincolnshire, IL 60069  
847-876-2100
- 24 Warren Barr Lincolnshire**  
150 Jamestown Ln.  
Lincolnshire, IL 60069  
224-543-7100

**Lindenhurst**

- 25 The Village at Victory Lakes**  
1055 E. Grand Ave.  
Lindenhurst, IL 60046  
847-356-5900

**Lisle**

- 26 Thrive of Lisle**  
2850 Ogden Ave.  
Lisle, IL 60532  
331-249-6200

**Niles**

- 27 Elevate Care North Branch\*** (H) (V)  
6840 W. Touhy Ave.  
Niles, IL 60714  
847-647-6400

**Oak Brook**

- 28 Oak Brook Care**  
2013 Midwest Rd.  
Oak Brook, IL 60523  
630-495-0220

**Oak Lawn**

- 29 ManorCare Health Services - Oak Lawn East\***  
9401 S. Kostner Ave.  
Oak Lawn, IL 60453  
708-423-7882
- 30 ManorCare Health Services - Oak Lawn West\*** (H)  
6300 W. 95th St.  
Oak Lawn, IL 60453  
708-599-8800

**Oak Park**

- 31 West Suburban Medical Center Subacute Rehabilitation** (H)  
3 Erie Ct.  
Oak Park, IL 60302  
630-763-6018

**Oswego**

- 32 Symphony at the Tillers\***  
4390 Route 71  
Oswego, IL 60543  
630-554-1001

**Palos Heights**

- 33 ManorCare Health Services - Palos East\***  
7850 W. College Dr.  
Palos Heights, IL 60463  
708-361-6990

**Park Ridge**

- 34 Avantara Park Ridge\***  
1601 N. Western  
Park Ridge, IL 60068  
847-825-5531

**Wauconda**

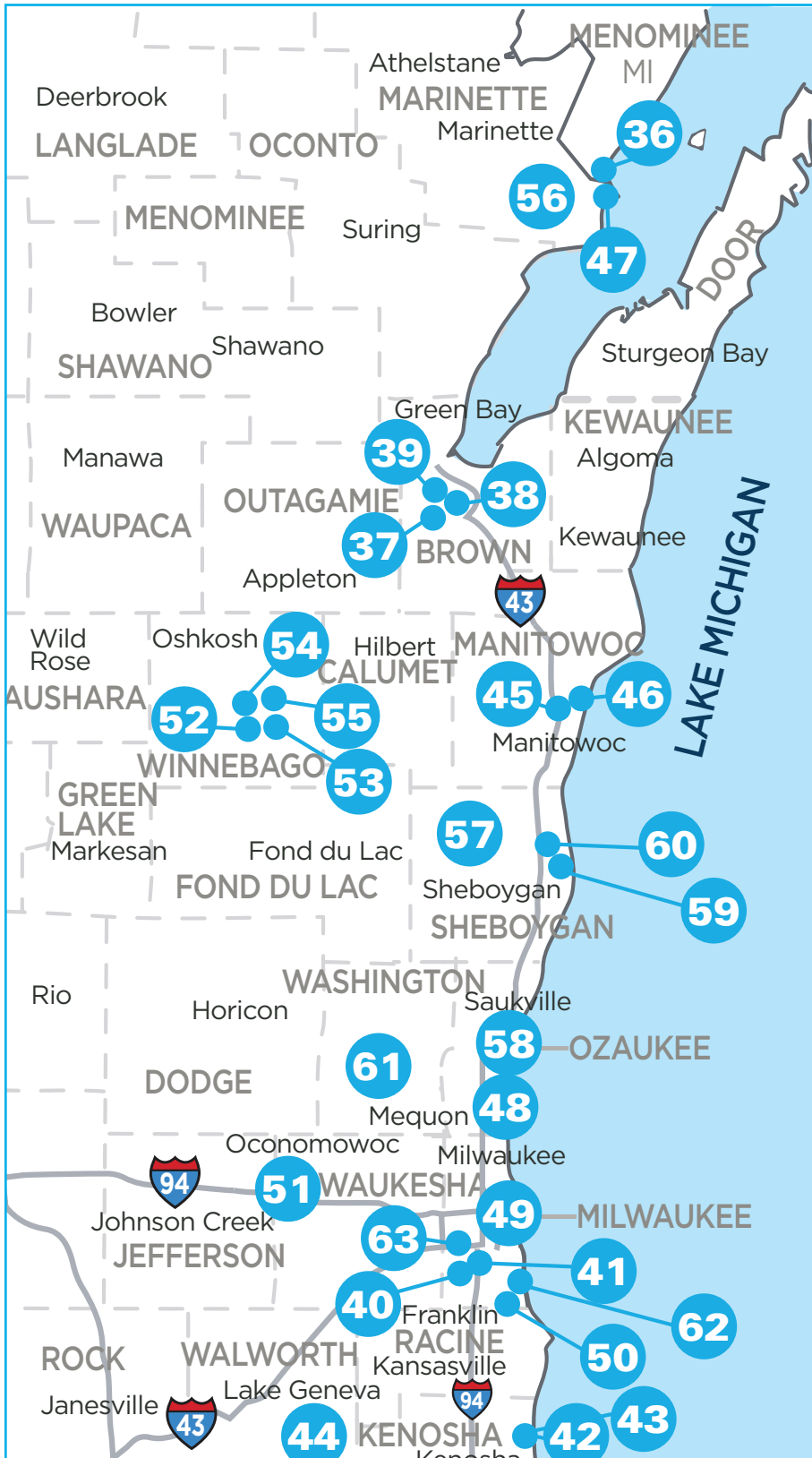
- 35 Wauconda Care Healthcare & Rehabilitation**  
176 Thomas Ct.  
Wauconda, IL 60084  
847-526-5551

**Special Program Offerings**

- (H) Hemodialysis
- (V) Ventilator Program



# Wisconsin Post Acute Network Skilled Nursing Facilities



## Menominee

- 36 Menominee Health Center**  
501 2nd St.  
Menominee, MI 49858  
906-863-9941

## De Pere

- 37 Rennes Health and Rehab-De Pere**  
200 S. Ninth St.  
De Pere, WI 54115  
920-336-5680

## Green Bay

- 38 Odd Fellow Home**  
1207 S. Jackson St.  
Green Bay, WI 54301  
920-437-6523
- 39 Woodside Lutheran Home**  
1040 Pilgrim Way  
Green Bay, WI 54304  
920-499-1481

## Greendale

- 40 Heritage Square - Greendale**  
5404 W. Loomis Rd.  
Greendale, WI 53129  
414-421-0088

## Greenfield

- 41 Southpointe Healthcare Center**  
4500 W. Loomis Rd.  
Greenfield, WI 53220  
414-325-5300

## Kenosha

- 42 Brookside Care Center of Kenosha County**  
3506 Washington Rd.  
Kenosha, WI 53144  
262-653-3800
- 43 The Manor of Kenosha**  
3100 Washington Rd.  
Kenosha, WI 53144  
262-658-4622

## Lake Geneva

- 44 Geneva Lake Manor**  
211 S. Curtis St.  
Lake Geneva, WI 53147  
262-248-3145



**Manitowoc**

- 45** **Manitowoc Health & Rehabilitation Center**  
2021 S. Alverno Rd.  
Manitowoc, WI 54220  
920-683-4100
- 46** **River's Bend Health Services**  
960 S. Rapids Rd. #4146  
Manitowoc, WI 54220  
920-684-1144

**Marinette**

- 47** **Luther Home**  
831 Pine Beach Rd.  
Marinette, WI 54143  
715-732-0155

**Mequon**

- 48** **Highlands Health Center Newcastle**  
12600 N. Port Washington Rd.  
Mequon, WI 53092  
262-387-8800

**Milwaukee**

- 49** **Ovation Jewish Home**  
1414 N Prospect Ave.  
Milwaukee, WI 53202  
414-276-2627

**Oak Creek**

- 50** **Ignite Medical Resort - Oak Creek** (H)  
2700 Honadel Blvd.  
Oak Creek, WI 53154  
414-405-9880

**Oconomowoc**

- 51** **Lake Country Health Services**  
2195 N. Summit Village Way  
Oconomowoc, WI 53066  
262-567-4662

**Oshkosh**

- 52** **Eden Meadows**  
3151 Eden Ct.  
Oshkosh, WI 54904  
920-235-3454
- 53** **Edenbrook Oshkosh**  
1850 Bowen St.  
Oshkosh, WI 54901  
920-233-4011
- 54** **Evergreen of Oshkosh**  
1130 N. Westfield St.  
Oshkosh, WI 54902  
920-233-2340
- 55** **Parkview Health Center**  
725 Butler Ave.  
Oshkosh, WI 54901  
920-237-6300

**Peshtigo**

- 56** **Rennes Health and Rehab - West**  
501 N. Lake St.  
Peshtigo, WI 54157  
715-582-3906

**Plymouth**

- 57** **Rocky Knoll Health Care Center**  
N7135 Rocky Knoll Pkwy.  
Plymouth, WI 53073  
920-467-6464

**Port Washington**

- 58** **Heritage Health Services**  
1119 N. Wisconsin St.  
Port Washington, WI 53074  
262-284-5892

**Sheboygan**

- 59** **Sheboygan Progressive Health Services**  
1902 Mead Ave.  
Sheboygan, WI 53081  
920-458-8333
- 60** **Sheboygan Senior Community**  
3505 County Road Y  
Sheboygan, WI 53083  
920-458-2137

**Slinger**

- 61** **The Pavilion at Glacier Valley**  
1900 American Eagle Dr.  
Slinger, WI 53086  
262-297-6300

**South Milwaukee**

- 62** **Willowcrest Health Services**  
3821 S. Chicago Ave.  
South Milwaukee, WI 53172  
414-762-7336

**West Allis**

- 63** **Village at Manor Park - Maplewood Center** (V)  
8615 W. Beloit Rd.  
West Allis, WI 53227  
414-607-4100

**Special Program Offerings**

- (H) Hemodialysis
- (V) Ventilator Program